



Accessibility Statement for Marden Parish Council

This Accessibility Statement applies to www.mardenkent-pc.gov.uk

This website is run by Marden Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We have also made the website text as simple as possible to understand.

AbilityNet (www.abilitynet.org.uk) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- some PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader
- some of our online forms are difficult to navigate using just a keyboard
- some documents are not fully accessible as these are from a third party and cannot be modified

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording for example, please use the details below to request:

Email: clerk@mardenkent-pc.gov.uk

Telephone: 01622 832305 or 07376 287981

We will consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems that are not listed on this page or think we're not meeting accessibility requirements, contact Alison Hooker, Parish Clerk:

Email: clerk@mardenkent-pc.gov.uk

Telephone: 01622 832305 or 07376 287981

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contact Us

Parish Clerk: Alison Hooker

Via Post: Parish Office, Marden Memorial Hall, Goudhurst Road, Marden, Kent TN12 9JX

In Person: Monday, Tuesday and Friday 10:00-12:00 at the above address (other times by appointment only) *Please note at the current time the Clerk is working from home so an appointment is required for all visits*

Via Email: clerk@mardenkent-pc.gov.uk

Telephone: 01622 832305 or 07876 287981

Technical information about this website's accessibility

Marden Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Statement

This website is currently partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

There may be pages with read more / click here links. See WCAG 2.4 Success Criterion 4.4 (Link Purpose (In Context))

There may be some pages where HTML is not perfectly formed, such as stray end tags. See WCAG 2.1 success criterion 4.1.1 (Parsing).

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. See WCAG 2.1 success criterion 4.1.2 (name, role value).

Some images on the website pages may not have a text alternative, so the information on them is not available to people using a screen reader. See WCAG 2.1 success criterion 1.1.1 (non-text content).

We continue to manage the website and images and looking to ensure all images have a text alternative by December 2020. When we publish new content, we will make sure our use of images meets accessibility standards.

Navigation and accessing information

You may experience problems using the tab key in the page header as it skips back to Home after each page is reviewed.

It is not always possible to use the keyboard to view documents listed on pages

Interactive tools and transactions

We have assessed the cost of fixing issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We are looking at other website options in November 2020.

PDFs and other documents

Some of our PDFs, Word and Excel documents are essential to providing our services. For example, we have forms published on Word and spreadsheets/tables on Excel. We plan to review and if possible replace these when we review website options in November 2020.

Any Word, Excel or PDF documents published before 23rd September 2018 which are not essential to providing our services are not required to meet accessibility standards.

Any new PDFs, Word or Excel documents we publish we will endeavour to meet accessibility standards.

How we tested this website

This website was tested both manually and automatically prior to the writing of this statement.

Statement agreed and adopted on 22nd September 2020.