

News from Marden Parish Council



Spring 2017

www.mardenpc.kentparishes.gov.uk



Letter from the Chairman of the Parish Council

Dear Resident,

Happy New Year. I hope everyone had a good festive season. Marden at Christmas was a wonderful community day and you will find a report and pictures below.

The Parish Council is very aware that the village is going through an enormous period of change and many residents' daily lives are being interrupted because of the building developments, which will be going on for a few more years. I have been especially disappointed that the developers of Highwood Green and the Parsonage allowed Goudhurst Road to become so muddy over the winter and we have been continually asking them to ensure that vehicles leave their sites in a clean state. We are also taking up with them other concerns that residents have raised with us.

Another key area of concern is road safety outside the Primary School and we are working with the School, Pre-School, the Children's Centre and highways to seek a solution.

Coming up in the next few months is the annual village spring clean on March 18th. It's a sad fact of modern day life that our beautiful lanes are not respected by all and that leaving rubbish is deemed acceptable. Please come along and join us you'll find more information below. We also have our Annual Parish meeting on 18 April in the Memorial Hall - a great way to find out what's going on in the village and to meet residents, Parish Councillors as well as some of your Borough and County Councillors.

Please note the Marden Parish Council mobile number has now changed to 07376 287981.

Serving the community is of course the Parish Council's main objective as well as engaging with residents. So we are keen to communicate effectively and would like to know if you have any ideas or thoughts about what you would like to hear about in the quarterly Newsletter or on our NEW Facebook page - Marden Parish Council, Kent. Ideas either to Alison our Parish Clerk or Cllr Boswell.

Best wishes from myself and all of Marden Parish Council for a happy and peaceful 2017.

Warm regards.

Kate
Kate



Parish Council Finances

As a result of being very careful with our finances, the Parish Council is delighted to announce that we do not need to increase the amount of money collected from residents to be spent in Marden in the next financial year from April 2017. This is called the Precept which is collected by Maidstone Borough Council on our behalf as part of the Council Tax and we will be maintaining the existing level of service as well as staying on a sustainable financial footing. This means that a Band D tax payer will still pay £71.35 per year, or £5.95 per month in the next financial year.

The Parish Council is intending to lease a van in order to assist our groundsmen and office staff. There may also be potential for Village Groups to 'borrow' the van from time to time. We hope that this will be a very useful village asset.

Annual Parish Meeting

Tuesday 18th April from 7pm in the Memorial Hall

This is an ideal opportunity to learn more about the role of the Parish Council and the work that has been undertaken over the past year. Organisations will shortly be contacted to provide a report of their activities in 2016 and these reports will be available on the evening and on the Parish Council website following the meeting. Tea & coffee is served at 7pm and the business begins at 7.30pm. After the meeting everyone is invited to stay to meet Parish Councillors over refreshments. Speakers are currently being booked, and if you have anything of interest you wish to hear about that is relevant to the village, please let Erika know.

Parish Council Parking Survey

As most residents are aware, the Parish Council is currently undertaking an extensive survey on a number of areas of concern with parking which incorporates the feedback we received from residents last year. Trying to resolve the various issues will be a slow process as many proposals will need to be supported by formal surveys. To ensure 'future proofing' of any proposal, an integrated approach is being adopted to consider parking restrictions, traffic flow, crossing points, traffic calming and new developments. The main areas of concern that have been identified are: the Primary School; West End/Church Green/Pattenden Lane junction; High Street/Maidstone Road junction; Single and Double Yellow Lines; enforcement of parking and traffic measures; and consideration of alternative solutions such as additional parking land. Hopefully we should be able to report further in the Summer Newsletter.

As Kate has already mentioned, the parking situation at the Primary School is a high priority and the School, Pre-School, Children's Centre and Parish Council are liaising with Kent Highways in an endeavour to improve the current situation.

'How Low Can you Go!' - Fly Tipping

Who fly tips near a graveyard? This rubbish was dumped near to the Cemetery – it is so sad and irresponsible that fly tipping is such a regular occurrence. You can report fly tipping on Maidstone Borough Council's website:



<http://www.maidstone.gov.uk/residents/binsandrecycling> or download the Countryeye app for iPhone or Android from www.countryeye.co.uk This allows you to take a photograph and report animal/wildlife crime, farm crime, fly tipping, heritage crime, potholes or theft which is then sent to the relevant agency.

Marden Neighbourhood Plan Update

After consultation, the draft Marden Neighbourhood Plan has been amended and is currently with a Consultant. The Neighbourhood Plan Group will hopefully be able to present the draft to the March Full Parish Council meeting on Tuesday 14th March. Once agreed, the document will then be sent to the Independent Referral Service and Maidstone Borough Council for their informal review.

Parish Council Open Spaces:

It is of utmost importance that the Parish Council continues to improve village amenities particularly with the influx of new residents. Some of our future plans are:

Napoleon Drive Play Area Under 5 Play Equipment Consultation – Monday 27th February – John Banks Hall – 2.30-4.30pm

The Parish Council is excited to finally be able to replace the outdated play apparatus at the Napoleon Drive play area, and have been obtaining designs and quotes for under-5 play equipment from various play equipment providers. A Public Consultation will be held on Monday 27th February from 2.30pm-4.30pm in the John Banks Hall (adjacent to the Memorial Hall), and we would like to invite all parents and children to come and view the options and give us your feedback before the final decision is made. Hopefully the re-surfacing and equipment will be installed later in the Spring.

Adult Gym We are also pleased to announce that we will be installing an Adult Gym adjacent to the Napoleon Drive Play area and will shortly be looking at options for this project. We all know the importance and health benefits of regular exercise which, of course, Marden Medical Centre fully endorses. An adult gym can be used by all generations, including teenagers and the elderly.

Youth Shelter at Playing Field Our next project will be looking at removing the existing Youth Shelter in the main Playing Field and installing an improved/enhanced one and re-positioning

it at the other end of the field. We are keen to engage and get feedback from the young people of the Parish, especially the Youth Club. It is hoped this project will be undertaken later in the year.

Marden in Bloom Our motto is 'It's All About Village Engagement' and we are grateful to so many of the village groups and residents who have participated. We have held numerous fund-raising events and had a number of generous sponsors, but our particular thanks go to Golden Hill Nursery who funded all the plants last Summer and indeed will do the same this year.

So many thanks to those residents who have kindly donated shrubs, bulbs and perennials to plant at the Cemetery which certainly helps to enhance this lovely amenity owned by Marden Parish Council. The Cemetery is being entered into the S&SE in Bloom 'Cemetery' category as the judges last year thought it was such a beautiful and peaceful environment. So if you would like to donate more plants, shrubs or trees, please let anne.boswell@ymail.com know.

Some of our planned projects this year are:

- Focusing on engaging the children particularly at the School. Our plans include holding a class Pumpkin growing competition; giving all children a packet of Sunflower seeds to grow at home and hold a competition late Summer; building bat & bird boxes etc. Many thanks to Golding Homes who have generously given MinB a donation to help with this project.
- Encouraging residents to grow more bee and butterfly enhancing-plants and holding a photographic competition.
- Publishing a 2018 calendar with the best photos from the Facebook page 'Marden Skies' which we hope to be on sale in September to help raise funds (please have a look on Facebook – there are some incredible photos). If successful, next year we propose to use images from the bee & butterfly competition to publish another calendar.
- Focusing on potential sponsorship from businesses.
- Possibly placing a few more planters in the village – maybe on the railings leading to The Cockpit, a planter on entry to the village on the Goudhurst Road.
- Encouraging retailers to have hanging baskets and/or planters at their frontages and maybe holding another 'Best Front Garden' competition. However residents will not actually enter, but MinB members will have a 'walkabout' and see which front gardens look the best.

Let's hope the 2,000 crocuses that we planted around the village last Autumn make a purple show soon.

So come on Marden help us achieve our goals and improve the look of our village – the S&SE in Bloom judges main observation is the clearing of weeds – so please try to keep the front of your properties clear and tidy – it only takes a few minutes.

We really need more volunteers to help out with our projects, so if you are interested in joining us, please let anne.boswell@ymail.com know or call 01622 833351. We may be organising some village weed clearing sessions and will certainly need helpers for that.

Anne Boswell, Chairman of MinB

Parish Tree Warden Whilst the public open spaces in Marden are 'inspected' annually by the 'Kent Men of Trees' and the village groundsman checks them on a regular basis, it would be useful if Marden had its very own Tree Warden. The Hadlow Tree Warden also walked around the village last summer and praised the size, quantity and variety of trees we have in the

village. The benefit of trees to the environment is well documented and their proximity to roads and residences is energy saving for residents and also helps with easing traffic pollution. They create a peaceful and aesthetically pleasing environment and increase our quality of life by bringing natural elements and wildlife habitats.

If you are interested in becoming a Tree Warden, the Hadlow Tree Warden is happy to assist; or indeed if you already have arboricultural skills, then please let Alison in the Parish Office know.

Thanks also to Karen and Matthew Forey who have kindly donated the sapling Redwood (*Sequoia Sempervirens*) which will probably be planted in Southons Field.

Marden Children's Centre

School House, Goudhurst Road, Marden

Courses on offer at Marden include:

Mondays 9.30am to 11.30am (0-18mths) – Stay and Play; 9.30am to 11.30am (2nd Monday of month) – Child Health Clinic; Golding Homes Job Club 1pm to 3pm; Monday Club 3pm to 4pm (held at Marden Primary School).

Thursdays 9.30am to 11.30am (0-5yrs) Stay and Play

Marden at Christmas



Another successful 'Marden at Christmas' event took place in December. The festivities began at The Allens with carol singing along to the sounds of East Peckham Silver Band, and entertainment by the Weald of Kent & Boughton Monchelsea Morris dancers and the Wild Weald Womens Short Sword



Rappers – an eclectic mix of entertainment! The Parish Council elves served warming refreshments and Father Christmas made a brief appearance before his sleigh delivered him to the Memorial Hall where lots of children were waiting to visit him. En route to the hall there were refreshments and a snow machine at The Unicorn, the Scout Group served 'Toasted Smores' at the Vestry Hall, the 'Devil' and his assistant from the History Group were in the new stocks at The Library; Marden Church served warming soup where a Christmas Tree display was taking place and the West End Tavern hosted Anno Gin, 12 Bar Brewery, Turners Cider and Hush Heath wine. Whilst Father Christmas handed out gifts to the children, people busied themselves at the very successful and varied craft fair. Refreshments were served by the WI ladies and Ballards Butchers. The event certainly engaged a lot of village groups and residents.

So many thanks to Erika Lock and Alison Hooker for all their hard work in organising such a great event and everyone else who helped make the day such a success. Thanks also go to Marden Business Forum for providing and wrapping Santa's presents in Lapland and Peter Hall for storing our Christmas trees during the year.

CCTV In Marden Playing Field

A CCTV system has now been installed by Marden Parish Council with the primary purpose of helping to reduce the threat of anti-social behavior and protecting the Council's premises. Signs have been prominently placed on the changing rooms and footpaths to the playing field to inform members of the public that a CCTV installation is in use. Guidelines will be strictly followed and you can view these online: <http://www.mardenpc.kentparishes.gov.uk/default.cfm?pid=1765>

The Cockpit Play Area

After lobbying from the Children's Centre, Parish Council, Helen Grant our MP and David Burton, Borough Councillor, Maidstone Borough Council have confirmed that they now have no immediate plans to de-commission the play equipment at The Cockpit play area in the medium-term. Maidstone Borough Council have undertaken some repairs and maintenance work at the site so our local children can continue to enjoy the facility.

What's going on in Marden:

If you have an event you would like to include in the Newsletter, please let anne.boswell@ymail.com know.

Marden Primary School PTA Jumble Sale

Saturday 25th February – 11.00am-1.00pm

Marden Primary School PTA are holding a Jumble Sale on Saturday 25th February at 11am till 1pm at Marden Memorial Hall. Please come along and grab a bargain!

Village Litter Pick – Saturday 18th March

Once again we are calling for volunteers to help out with the village clean up on the morning of Saturday 18th March. You will be provided with a picker and bags and are covered by the Parish Council's insurance. Please contact Alison for further details and to register your interest - either via email to mardenpc@btconnect.com or call 01622 832305. Litter picks are also part of the Marden in Bloom remit, so please help to 'Keep Marden Beautiful'. Once again many thanks to those thoughtful residents who regularly Litter Pick around the village – what caring citizens you are.

AGM of the Patient Reference Group (PRG) of Marden Medical Centre. This will be held on April 27th at The Vestry Hall, Marden commencing at 7.30pm.

There will be a guest speaker and refreshments. There will also be the opportunity to chat to the medical staff after the formal meeting. Come and support the medical staff. RSVP to membership@marden.prg.org.uk

**Farmers Market at the Memorial Hall
Second Sunday each month**

The dates for the next few months are **12th February, 12th March, 9th April and 14th May from 9.30am to 1pm.**

The 'Rude Mechanical Theatre Company'

"The Commercial Traveller" performance will be held on **Saturday 3rd June at Southons Field.** Watch this space and posters for further details and put the date in your diary.

Citizen Advice – Outreach sessions will be held in the Old School Room, **Marden Memorial Hall** between **2pm and 4pm on 21st February, 21st March, 18th April and 16th May.** There is no need to book.

Hi-Kent – Hi-Kent will be visiting Marden on **30th March** in the **John Banks Hall** between **1.30pm and 2.30pm.**

Local Heroes

If you would like to nominate a special person in the Parish, then please email anne.boswell@ymail.com

The Parish Council is looking into the possibility of introducing 'Community Awards' recognising residents for their outstanding work and extraordinary achievements in the Parish. If we go ahead with this project, we will be asking you to provide nominations.

Kent Highways – Vegetation Clearance

To keep Kent's transport network clear and maintain its vital links, property owners have a responsibility to keep vegetation on their property under control, to ensure the safe passageway of people, vehicles, buses and HGV's. Under the Highways Act 1980, Section 154, Notice can be served by Kent County Council on overgrown vegetation posing a danger on footways or roads.

- There should be a minimum clearance height of 5.2m (17ft) above the road.
- A minimum clearance width of 0.5m (1.6ft) is required past the edge of the road.
- A minimum clear height of 2.4m (8ft) is required above the footway. Vegetation must be cut back to the boundary of the property so that the full width of the footway is revealed. Please note that the clearances specified above are minimum requirements and for better long term benefits we recommend cutting back further. If you are unable to carry out the work yourself, contact three reputable local contractors and ask for quotes, showing them this information to clarify what is required.

If you live near a busy road and require traffic management, your contractor will arrange for a permit from Kent County Council for permission. The costs of this will be included into the overall price of the work.

If you no longer own or have any involvement with a property, you must contact Land Registry to have your details removed

from the land title. Failure to do so, you will be identified as the responsible legal owner of the property whenever a land registry search is done by government agencies, local authorities, UK Planning, utility companies, land and property agents etc. If you are unsure if your hedge/trees meet the clearance requirements, construct a 5.2m measuring stick by taping or tying together runner bean canes; this makes an effective DIY measuring tool.

Can we also please request that residents keep their front gardens clear of weeds and overhanging hedges. Any overgrown hedges or verges on Kent Highways land can be reported direct to Kent Highways via their website: <http://www.kent.gov.uk/roads-and-travel/report-a-problem>

New Facebook page



Marden Parish's new Facebook page is called Marden Parish Council, Kent.

It is designed to keep you up to date with news from your Parish Council along with meetings and other information. The information supplied comes from the Parish Clerk. Please like the page to be kept informed. Other Facebook sites that have previously been set up will be removed overtime as Facebook allows.

The cover picture will be changed as the newsletter is updated using the same photograph used on the cover of the newsletter. For any questions please contact the Parish Office. <https://www.facebook.com/MardenParishCouncil/>

Speeding in the Parish

There has been yet another incident where a vehicle veered off the road demolishing the wall at the Old Forge next to the West End Tavern. We need to encourage people to drive more sensibly especially through the village and evidence can certainly encourage the Police to enforce speeding incidents. So if you want to do something about speeding in the Parish, please contact Erika at the Parish Office who is organising some speed watch sessions. If you are interested, Speed Watch Kent have now organised online training for Community Speed Watch (CSW) and Erika is happy to give you the details. The village Firefighters will also be undertaking a Speed Watch session shortly. Email: erika.mardenpc@btconnect.com or call 01622 832305.

Kent Fire & Rescue Service (KFRS) – Fire Hydrants

The majority of the 26,742 fire hydrants within Kent & Medway are checked on a four yearly rolling programme

however members of the public are encouraged to report to the Parish Council any issues they see which include:
Damaged/Missing and Covered Hydrant Posts and Indicator Plates – if a hydrant marker is damaged, broken or missing the Parish Council, once notified with contact KFRS which will respond within 7 calendar days. In the case of the marker plate being covered by vegetation the local residence may be able to help by cutting back any plants or bushes that are covering the hydrant indicator post.

Dangerous/Cracked Hydrant Covers and Frames – Dangerous and cracked covers present a risk to the general public's safety when they lift exposing the fire hydrant pit as well as causing the hydrant to freeze and silt up. Members of the public are encouraged to report these urgently.

Visible Leaks from Fire Hydrants – Please report any water leaks from hydrants as this can affect the provision of flow and pressure that can be obtained when the hydrant is called into use.

Parking on Fire Hydrants – It is an offence to park on a fire hydrant when the fire hydrant is required for operational use, although KFRS are aware that momentary parking may happen in some areas. If it is a regular occurrence for a certain vehicle(s) details should be passed to the Parish Council/KFRS. Reporting can be made to the Parish Council or KFRS water.services@kent.fire-uk.org. If possible attach details/ photographs.

Online Scams

More money was lost to online scams last year than ever before. The criminal's aim is to obtain financial information to enable them to empty bank accounts through money transfers or the purchase of goods and services.

The most common scams arrive by email. Here's what to look out for..... General greeting like "dear customer" / Sense of urgency, ie "act now or your account will be closed" / Prominent website links can be forged to look similar to the proper address. One different letter means a different website / Request for personal information such as user name, password or bank details / Poor spelling and grammar / Text is contained within an image / You weren't expecting an email from the company that appears to have sent it.

Some of the most common scams include computer viruses; fake websites; online shopping; phishing emails; relationship scams.

What to do if you receive a scam email – Do not reply or contact the sender; do not click on links or open attachments; if you have already clicked on a link and opened a website, do not give out any personal information; Delete It!

Protect Yourself – Never give anyone access to your computer; Microsoft or someone on their behalf will never call you; if you need technical help, always call or email your internet service provider's support line or talk to a computer repair company locally; Never share passwords or pin numbers; If you provide personal information (login, sign up or register) check there's a padlock symbol in the browser window frame (next to the web address). Make sure the padlock is not only on the page itself; Update your browser to the latest version; Use up-to-date security software; Roll your mouse over links to reveal the actual sender.

If you think you have been a victim – Contact your bank to stop

any payments being taken; If you have lost money, it is possible your Credit Card Company or contents insurance may cover the cost; Get your computer checked for any malware or Trojans that may have been installed.

Report it to the Citizens Advice consumer service 03454 04 05 06 or tell the Police – www.kent.gov.uk/tradingstandards

A Week in the Life of the Parish Clerk



Our Parish Clerk, Alison Hooker, is an extremely diligent, competent, busy and outstanding lady. Parish Councillors thought it would be a good idea to give you a brief insight into one of her typical working weeks and what she gets involved in:

Monday 16th January - 8am – dealt with emails and post from the weekend. Both Alison and Erika (Assistant Clerk) met with MPC Chairman, Kate Tippen to discuss what had been achieved last week, any problems and what meetings etc were being held in the forthcoming week. After this Kate and Alison discussed draft policies for the Human Resources Sub-Committee meeting. Papers were prepared for the Finance & Human Resources meetings including finalising figures for the 2017/18 budget. Salaries were entered onto the system with details being sent to HMR&C and the MPC Pension provider. During the afternoon Erika met with several Cllrs to discuss the proposed play equipment for the Under 5's at Napoleon Drive and following this Alison met with Cllr Anne Boswell to look at the entry form for the Cemetery in the South East in Bloom competition. Continued to answer/action emails and telephone calls and spoke with Ian, Cemetery Caretaker, on what work was proposed for the forthcoming week. At the end of the day Alison updated hall bookings for the Memorial Hall.

Tuesday 17th January: 8am arrival and picked up on what was left yesterday including printing off budget and 5-year financial plan documents for tonight's meeting. Met with Hall Caretaker to discuss jobs to be undertaken in the hall. Meeting Room set up for tonight's meeting including projector and laptop (and plenty of tea and coffee!!) and all documents ready for Cllrs. Alison networked lunch with Erika to catch up on work issues. Prepared draft Amenities and Extraordinary Full Council agendas for next Tuesday. Risk Assessments, although in place, need to be uniform so Alison started to work on these.

Quick cup of tea and soup before HR Sub-Committee meeting started at 6.30pm – this was followed by the Finance meeting to finalise the budget and precept for 2017/18. Alison left office at 10pm.

Wednesday 18th January: Not normally Alison's day of working, but as had meetings she arrived at 11am. MBC representative dropped off a key for the refuse bin at the cemetery and typed up draft minutes from last night's meetings. These were circulated to Cllrs for reading along with the proposed budget and 5-year financial plan. Amenities and Extraordinary Full Council agendas were finalised and Alison drove around village to put on notice boards, emailed to Cllrs and other relevant people and placed on website. Next task set up John Banks Hall for a meeting with planning consultants then took notes. Kate & Alison met with Natalie Penfold, the Youth Worker for Marden, to chat about the youth club and how the Parish Council could help. She left office at 6.15pm.

Thursday 19th January: 7.30am arrival at office and typed up notes from previous day's meeting and sent to Chairman. Answered emails and filed away documents. Downloaded relevant documents to a USB stick for today's conference. Alison picked up Anne at 8.30am to attend a Communication & Media conference at East Malling. Very informative day and afternoon session was a demonstration on websites – looks good so intend to put before Cllrs. Connected to venue's wi-fi so able to pick up on work emails throughout the day. Left conference just after 4pm dropping Anne off at Marden finally calling into office as needed to make sure the John Banks Hall was locked after an event in the afternoon.

Friday 20th January: 8.15am arrival and Alison looked through and actioned post from yesterday and dealt with emails that hadn't been responded to. She sent notes of conference to parish councillors regarding the website demonstration. Updated MPC website with approved minutes. This does not include phone calls, chasing email responses, logging highways issues, arranging meetings, dealing with mud on the road and hall enquiries..... And so it goes on!

Marden Cubs

The Marden Scout Group are looking for a new Cub Scout Leader and volunteers. If you are interested and want to know more, please contact Kieran Burns at GSL@mardenscouts.org.uk / 01622 433971 or visit www.mardenscouts.org.uk

Large Planning Applications

You can view an update of large village planning applications on the Marden Parish Council website:
<http://www.mardenpc.kentparishes.gov.uk/default.cfm?pid=1803>

Parish Office Opening Hours

If you would like any info or advice on a Parish matter, please feel free to call into the Parish Office. Opening hours are: Mondays, Tuesday and Fridays 10am-12noon.

Council Contact Details:

Parish Clerk: Alison Hooker 01622 832305/07376 287981
mardenpc@btconnect.com
Assistant Parish Clerk: Erika Lock 01622 832305
erika.mardenpc@btconnect.com
Parish Council Website: www.mardenpc.kentparishes.gov.uk

NEW! Facebook Page: Please like!

<https://www.facebook.com/MardenParishCouncil, Kent/>

Councillor Details:

Kate Tippen – Parish Council Chairman 01622 832305
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richard@tn12.uk
Anne Boswell – Amenities Committee Chairman 01622 833351
Maria Brown 01622 832305
Chris Childs – Planning Committee Chairman 01622 832305
Jane Cowin 01622 832305
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Stevenmcloughlin@maidstone.gov.uk

County Councillor

Paulina Stockell 01622 842508
07831 222188
Paulina.stockell@kent.gov.uk

Useful Information:

Police Contact: PCSO Nicola Morris –
101 or Nicola.morris@kent.pnn.police.uk

Please note that emails will only be picked up when Nicola is on duty so anything. Urgent should be rung through to 101 or 999 if immediate response is needed.

Community Warden – Mira Martin – 07969 584179

British Transport Police: Freephone 0800 405040

Your Local MP – Helen Grant, MP for Maidstone and the Weald, holds regular surgeries in the constituency. If you would like to arrange an appointment to discuss an issue of concern to you, please e-mail Helen at helen.grant.mp@parliament.uk or call 0207 219 7107 www.helengrant.org

Fault Reporting:

Maidstone Borough Council – for Flytipping, Abandoned Vehicles, Dog Fouling, Street Cleaning
– 01622 602162 – www.maidstone.gov.uk

Kent County Council – The Parish Council frequently liaise with Kent Highways over the state of the roads and drains in the village. For any Pothole and other road issues, Vegetation and Street Lighting – please call 03000 418181 or via their website www.kent.gov.uk



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